



## **Interview Questions for a Pet Waste Removal Technician – Cooper's Scoopers**

### **General Questions**

1. Tell me about yourself and why you're interested in this job.
2. What do you know about Cooper's Scoopers?
3. Why do you think you'd be a good fit?

### **Work Ethic & Reliability**

4. Are you comfortable working outdoors in all weather?
5. Can you handle walking long distances and lifting up to 30 lbs?
6. Give an example of when you had to work independently.
7. Have you worked on a set route or schedule before?

### **Customer Service & Professionalism**

8. How would you handle an unhappy customer?
9. What would you do if a gate was locked or a dog was aggressive?
10. How would you respond if a customer asked for extra work?

### **Problem-Solving & Adaptability**

11. What would you do if you got lost finding a customer's house?
12. How would you handle a broken tool during a shift?
13. What if you were running behind schedule?

### **Teamwork & Communication**

14. How do you stay organized when working alone?
15. Are you comfortable using a phone app to track jobs?
16. How have you communicated issues to a supervisor in the past?

### **Availability & Logistics**

17. What days and hours can you work?
18. Do you have reliable transportation?
19. Are you looking for a long-term or temporary job?

### **Closing Questions**

20. Do you have any questions for me?
21. If hired, when could you start?